

Department of Information Services Customer Advisory Board

November 29, 1999 1:30 PM DIS Boardroom The Forum Building Olympia, Washington

Agenda topics

♦ Welcome and Introductions Thomas Bynum, Chair

♦ Sub-Committee Reports Sub-Committee Chairs

Year 2000 Rollover Plan Lynne McGuire, OFM

♦ Year 2000 Final Status Barry Rau, Sterling Associates

♦ Digital Government

The End-to-End Transaction Dave Kirk, DIS

The Plan Paul Taylor, DIS

E-Commerce John Saunders, DIS

TAAG

Security Access Shelagh Taylor, L&I
User Interface Laura Parma, DIS
Elex Payment Sue Fleener, DOL

♦ Interchange Carrier Charge Mike McVicker, DIS

♦ Energy Usage Recommendation Thomas Bynum, Chair

♦ Portfolio Management Investment Policy
Erika Lim, DIS

♦ SmartForce presentation Mary Lou Griffith, DIS

Steve Ortiz, SmartForce

♦ New Business

• Next Meeting: January 24, 2000

Thomas Bynum, Chair